



ReCOM

bridging the IT gap in the community

Investing in

North Solihull

www.northsolihull.co.uk

ACCESS IT FOR JOB SEEKERS

CASE STUDY

(December 2017)

Name: Kevin Williams

Age: 54

Ethnic Group: White British

Unemployed: 12 months +

Referred by: Chelmsley Wood Job Centre



Kevin and our buddy Derek at Chelmsley Wood Library

Kevin's story:

Kevin recently found himself unemployed and when claiming for his job seekers allowance benefit he was recommended to ReCOM due to his lack of IT skills. Kevin has had a long-term career as a Warehouse Assistant but had never used a computer within the work place. Kevin found this was a major barrier when looking for a new job.

Since being with ReCOM Kevin has invested in 31 hours of one to one computer training over the past 12 months and is now feeling more confident with all aspects of job seeking.

He now has

- An electronic CV and covering letter.
- An email account.
- A Universal Job Match account.
- Access to more job search websites.
- A certificate for attending an IT course.
- Awareness of general on line job searching.
- Increased confidence with using the computer.

Kevin said

"I find the service from ReCOM really valuable especially for mature clients who have limited IT skills this really helps overcome the fear of technology."